



painless, seamless...easy



### Vault Solutions LLC

provides software services to customers and partners of the Symantec Enterprise Vault™ product line, including Compliance Accelerator and Discovery Accelerator. Our dedication to the Enterprise Vault product space, enterprise class software development processes and 27 years experience developing enterprise software set us apart from other software service providers.

“The Symantec Technology Enabled program logo indicates that a product has been tested for compatibility with Symantec products in certain configurations. Symantec and the Symantec Technology Enabled Program logo are trademarks of Symantec Corporation.”



### Contact Information

David Ouellette, *President*  
PO Box 1017  
Milford NH 03055  
Office) +1-603-249-9403  
Mobile) +1-603-860-2537  
Fax) +1-856-885-5071

David@vault-solutions.com  
www.vault-solutions.com  
VSDS-AA-AVST-V2-WW - 11/09

## Archive Accelerator for Symantec Enterprise Vault™ AVST CallXpress® Integration

Archive Accelerator enables the integration of AVST CallXpress Server with Symantec Enterprise Vault.

### The Problem

More and more, companies are realizing the benefits of archiving their voice messages in addition to just their e-mail. In some industries, it is a requirement. Often, however, the retention requirements of voice messages are different from that of e-mail. Also, to prevent un-warranted strain on the e-mail servers, it is not desirable to have the voice messaging traffic flow through the e-mail servers.



### TVA suspends use of voice mail at five sites

By Ed Marcum

Originally published 03:34 p.m., April 15, 2009

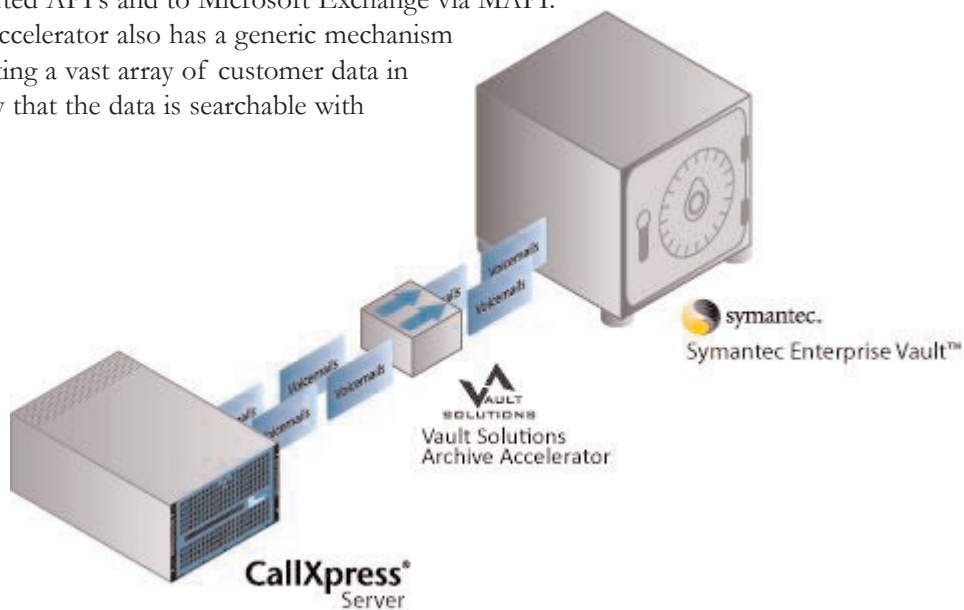
Updated 03:34 p.m., April 15, 2009

KNOXVILLE -- TVA has suspended use of voice-mail systems at five locations, including its Knoxville headquarters, to try preserving telephone messages in compliance with a U.S. District Court judge's order involving lawsuits over the Dec. 22 Kingston fly ash spill.

### The Solution

Archive Accelerator enables customers to archive, retain and discover their voice messages as needed and runs as a service on the Enterprise Vault server and integrates with Enterprise Vault via supported API's and to Microsoft Exchange via MAPI.

Archive Accelerator also has a generic mechanism for importing a vast array of customer data in such a way that the data is searchable with meta-data.



### Requirements

- \* CallXpress 7.91 and higher
- \* Archive Accelerator V2.0 and higher